# **TOWNSHIP OF OTONABEE-SOUTH MONAGHAN**

# JOB DESCRIPTION MANUAL

POSITION: RECREATION, PARKS AND FACILITIES LEAD HAND	<b>PAGE:</b> 1 OF 2		
<b>REPORTS TO:</b> RECREATION, PARKS & FACILITIES MANAGER	DATE: JANUARY 2025		
THISJOBDESCRIPTIONIS:REVISED AS OF JANUARY 21, 025	NEW: EXISTING: REVISED: X RESCINDED:		

## **JOB SUMMARY:**

To assist the Recreation, Parks & Facilities Manager with the general maintenance and operations of the Township's recreational facilities, including arena, parks, ball diamonds and public facilities.

### **DUTIES AND RESPONSIBILITIES:**

#### **<u>Recreation/Parks/Facilities – Operations and General Maintenance</u> 85%**

- 1. Provide custodial services in all areas of the recreational complex and other facilities as required.
- 2. Assist in maintaining and repairing machinery and equipment utilized at the complex and other facilities as required.
- 3. Assist in maintenance of ice surfaces in hockey and curling rinks to meet standards as outlined by the Recreation, Parks & Facilities Manager. Operate equipment for ice maintenance and resurfacing.
- 4. Performs labourer duties as required.
- 5. Assist in the maintenance and inspection of public properties, public gardens, and grass cutting on all municipal properties.
- 6. Conforms to all municipal and Provincial requirements, policies and guidelines including Municipal Health & Safety Policy.
- 7. Assists co-workers in the operation of services and equipment.

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#### **Facility Rental/Administrative**

- 1. Assist Manager with the rental of the facilities to user groups. Schedule facilities and provide information related to rates and required rental agreements. Collect and receive rental fees.
- 2. Oversee operations and maintenance when the Recreation, Parks & Facilities Manager is absent.

#### Direct and Oversee Recreation, Parks & Facilities Personnel:

- 1. Upon the direction of the Recreation, Parks & Facilities Manager, shall oversee, lead and assist work performed by other staff related to Recreation, Parks & Facilities.
- 2. Communicates clearly and delegates work to ensure that work projects are carried out safely, effectively and efficiently.
- 3. Ensure all employees work in accordance with internal policies, safety regulations and all other legislation and regulations.
- 4. Communicate an overview of jobs onsite to effectively communicate relevant safety and technical aspects of the job.

#### Job Specifications:

- Grade 12 education and two years related experience.
- Knowledge of refrigeration, mechanical and electrical equipment, safety and maintenance procedures and custodial activities
- WHIMIS certification;
- ORFA Ice Resurfacer Operator certification
- Excellent Customer Service

#### **Desirable Qualifications:**

- Although the following would be an asset and not mandatory obtaining these certifications within specified time frame would be a condition of continued employment.
- Smart Serve certification
- ORFA Ice Resurfacer Course
- ORFA Basic Refrigeration (would be an asset)
- Certified Ice Technician (CIT) (would be an asset)
- Drinking Water Quality Analyst

## <u>15%</u>

### **Working Conditions:**

- Inside and outside work required. Working in extreme cold/hot and inclement weather. Occasional exposure to hazards.
- Requires good physical condition with the ability to climb, lift and other physical exertion.
- Operate machinery and work around safety hazards.

#### Key Competencies:

- Excellent customer service skills with the ability to deal with public in a cordial and welcoming manner
- Able to handle issues in a non-confrontational manner
- Time management and meeting deadlines.
- Excellent communication skills and the ability to understand verbal and written instructions from Manager or Director.

Job Description to be reviewed on annual basis by Employee and Director				
Comments:				
Employee	CAO			
Employee	CAU			
Date Reviewed				